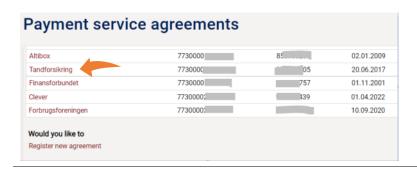
Amend/cancel Betalingsservice (Payment service - direct debit)

Do you need help? Contact our Online Banking Support Tel., Retail: (+45) 70 80 10 70 – Tel., Business: (+45) 70 80 10 71



Select (Pay and transfer', followed by 'Payment service agreements' in the menu on the left.

If you want to register a new agreement, click the link 'Register new agreement', see guide: Betalingsservice (direct debit) – set up agreement



You can change Payment service agreements by clicking on the relevant agreement.



Here, you can select 'Amend agreement', i.e. the account number from which the amount is to be withdrawn, the amount and the payment date of the item in question.

Please note that if there is a payment associated with the agreement, the agreement can be amended at the earliest the day after the payment has been completed.

Approve changes with MitID.



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Click 'Cancel agreement', if the payment is no longer to be made.

Approve with MitID.



To create/change a short name for an agreement, click the link 'Add/edit alternative name' and enter or change the name.



Enter the chosen name and click 'Save'. Alternative name is shown on Payment service overview

